

PRE-AUTHORIZED PAYMENT PLAN

Take the worry out of your payment, sign up for pre-authorized payment today.

A pre-authorized payment plan provides an easy way to ensure that your bill is always paid on time. Each month the charges on your bill will be automatically deducted from your bank account on the day the bill is due. Each payment deducted from your account will appear on your bank statement and you will receive your monthly bill as usual.

For details visit: <https://www.festivalhydro.com/accounts-services/billing-payment/payment-options>

If you have questions, don't hesitate to call a Customer Service Representative at (519) 271-4700 from 8:30 a.m. to 4:30 p.m., Monday to Friday for assistance. Or email us at customerservice@festivalhydro.com.

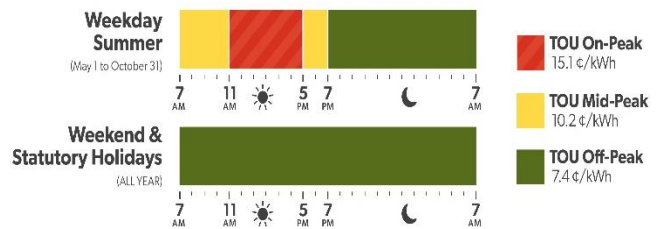


Festival Hydro INC.

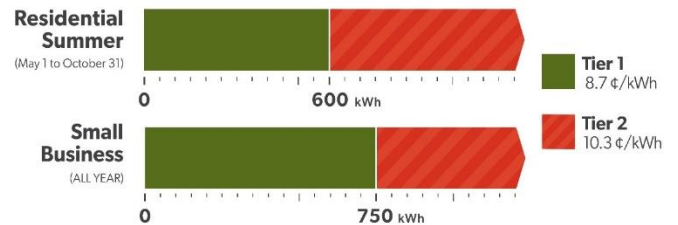
Summer Time-of-Use Hours and Tiered Thresholds May 1 - October 31, 2023

Prices remain unchanged for Time-of-Use and Tiered price plans. This applies to the Electricity Line of your bill.

Time of Use Pricing



Tiered Pricing



If you have questions, contact us at 519-271-4700 or 1-866-444-9370, to speak with our Customer Service Team select option #2 or via email at customerservice@festivalhydro.com

For information on current electricity rates visit www.festivalhydro.com